

About the apprenticeship

The apprenticeship programme in Cleaning Services at level 2 has been designed and developed to attract new entrants into Cleaning Services and to enable the up skilling of the existing workforce to progress and develop within the job role. It covers a wide range of competencies at operative level, including: communication, personal development, health and safety, reporting procedures, team work, technical cleaning skills and dealing with waste. The majority of the training is 'on-the-job' at the employer premises working alongside experienced staff, while the remaining training is delivered 'off-the-job' by a specialist training provider – usually on a day or block release basis.

Course Fee

This course is free of charge for the individual working full time more than 30 hours per week.

Eligibility

To be eligible for funding then the learner must not already hold a Level 4 or higher qualification, been a resident in the EU for the past 3 years and currently live and work in England.



Programme Duration

The programme runs over a period of 12 months

The framework

Learners will work and attend workshops, during this time they will achieve:

- Certificate in Cleaning and Support Services Skills level 2
- Certificate in Cleaning Principles level 2 Employment Rights and Responsibilities (ERR)
- PTLS – Personal Thinking & Learning Skills
- Functional Skills:
- Maths Level 1 or 2
- English Level 1 or 2

How to take on an Apprentice

1. Invite one of our experienced account manager for free consultation on 020 7247 5497 or on 07737 066 464
2. Give a brief to the types of candidate you would like to interview. Tell us about all the current employees you would like to put on the programme.
3. Interview and set start dates with the NextStep Training and the learner
4. Find out about the advantages to your business of employing apprentices

Contact us

NextStep Training Limited

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Unit Title	Interest
Cleaning and Support Services Skills NVQ and TechCert	
Mandatory units Group A	
Communicate effectively in the workplace	
Develop yourself in the job role	
Reduce risks to health and safety in the workplace	
Mandatory units Group B	
Work with others and follow reporting procedures in a cleaning environment	
Work individually and follow reporting procedures in a cleaning environment	
Optional Units (<i>Please tick the units you would like to be selected</i>)	
Clean and maintain internal surfaces and areas	
Clean and maintain external surfaces and areas	
Deal with routine waste	
Clean washrooms and replenish supplies	
Clean high risk areas	
Clean confined spaces	
Clean food areas	
Deep clean equipment and surfaces	
Clean, maintain and protect semi-hard and hard floors	
Clean and maintain soft floors and furnishings	
Clean and maintain soft floors and furnishings	
Clean glazed surfaces and facades	
Deal with non-routine waste	
Carry out maintenance and minor repairs	
Perform street cleansing manually	
Perform street cleansing mechanically	
Work safely at heights	
Mandatory Units (<i>For Tech Cert</i>) Group A	
Dealing with routine and non routine waste	
Health and Safety for the cleaning and support services industry	
Working with customers and others in the cleaning and support services industry	
Mandatory Units (<i>For Tech Cert</i>) Group B	
Cleaning and maintenance of external surfaces and areas	
Cleaning of confined spaces	
Cleaning of food areas	
Cleaning of glazed surfaces and facades	
Cleaning of high risk areas - controlled environments	
Cleaning of interiors and washrooms	
Cleaning of specialist electronic equipment	
Deep cleaning of internal equipment surfaces and areas	
Maintenance and minor repairs of property	
Manual street cleaning	
Mechanical street cleaning	
Periodic cleaning of hard and semi hard floors	
And many more. Please ask the advisor for detailed information	