

Unit Title - Facilities Management Practice	Interest
Mandatory units	
H/601/6723 - Provide and monitor facilities for clients	
H/600/9660 - Develop working relationships with colleagues	
L/600/9703 - Develop and implement a risk assessment plan in own area of responsibility	
Optional Units: Group 1 (minimum 5 credits)	
Monitor and solve customer service problems	
Contribute to the management of incidents and emergencies	
Set objectives and provide support for team members	
Procure supplies	
Optional Units Group 2 (minimum 8 credits)	
Operate security measures	
Monitoring operational performance	
Maintain property and assets	
Contribute to disaster recovery and contingency planning	
Manage space	
Carry out energy management	
Manage facilities management projects	
Optional Units Group 3 (minimum 3 credits)	
Provide leadership and direction for own area of responsibility	
Understanding sustainability and environmental issues and the impact on facilities management	
Recruit staff in own area of responsibility	
Manage a budget for own area or activity of work	
Implement change in own area of responsibility	
Specify, commission and manage external contracts and agreements	
<i>And many more. Please ask your assessor for detailed information</i>	